

Subprocessors, engaged by WebPros group entities

This list includes all data Subprocessors, engaged by WebPros group entities. Not all Subprocessors are used by all WebPros entities and/or products. See the description column for further information.

Name of Subcontractor	Location / Location of Processing	Service Type and utilizing entities/ products	Safeguards (Art. 46 GDPR)
Other Webpros Entities potentially involved in processing			
Canada Webpros International, Ltd.	2210&2209 at 4950 Yonge St., Suite 2200, Toronto, Ontario M2N 6K1 / Canada	Sales, Marketing and Support services for the WebPros Group	Adequacy Decision, DPA
Comet Licensing Ltd.	1/52 Acheron Drive, Upper Riccarton, Christchurch 8041 / New Zealand	Sales, Marketing and Support services for the Webpros Group	Adequacy Decision, DPA
SocialBee Labs Srl.	Poet Grigore Alexandrescu Str, No 51, Ap 14, 400560, Cluj-Napoca, Romania	Sales, Marketing and Support services for the Webpros Group	EU, DPA
WebPros Bulgaria EOOD	4 Marko Balabanov Street, Vazrazhdane Region, Sofia, Bulgaria	Development and Support services for the Plesk Group	EU, DPA
Webpros Germany GmbH	Hohenzollernring 72, 50672 Cologne / Germany	Sales, Marketing and Support services for the WebPros Group	EU, DPA
WebPros International GmbH	Vordergasse 59, 8200 Schaffhausen, Switzerland	Sales, Marketing and Support services for the Webpros Group	Swiss, DPA
WebPros International LLC	1100 W 23rd St, Houston, TX 77008, United States of America	Sales, Marketing and Support services for the Webpros Group	Data Privacy Framework, DPA
WebPros Japan K.K.	Minami Aoyama Bldg 4F-1974, 2-11-13 Minami Aoyama, Minato-ku, Tokyo 107-0062 JAPAN	Sales, Marketing and Support services for the Webpros Group	Adequacy Decision, DPA
WebPros Spain S.L.U.	Carrer d'Aragó, 182, Àtic, 08011 Barcelona / Spain	Sales, Marketing and Support services for the Webpros Group	EU, DPA
WHMCS Ltd.	13th Floor, One Angel Court, London, EC2R 7HJ / United Kingdom	Licensing and Support services	EU, DPA
Subprocessors used per Product / Entity			
AccessiBe, Inc.	1140 BROADWAY FL 14th, New York, NY 10001	Web Accessibility Solution (CP)	Data Privacy Framework
Ada Support Inc.	46 Spadina Ave. Toronto, Ontario, M5V 2H8, Canada	AI Support Chatbot Service (CP,PL,SJ,SB,360,CB,WC)	Adequacy Decision, DPA, EUSCC
AEB SE	Sigmaringer Straße 109, 70567 Stuttgart / Germany	Export Control Screening Service (CP,PL,SJ,SB,360,XO,WC)	EU, DPA
Amazon Web Services, Inc	410 Terry Avenue North, Seattle WA 98109, USA	Environment provider (CP,PL,SJ,SB,360,CB, WC)	DPA, EUSCC
Atlassian (Confluence / Jira)	350 Bush Street Floor 13, San Francisco, CA 94104 United States	Collaboration / Project Management Tools (CP,PL,XO,SB,360,SJ,CB,WC)	Data Privacy Framework, DPA
Auth0, Inc. (Okta)	10800 NE 8th Street, Suite 600, Bellevue, WA 98004, USA	Authentication Service (CP,PL,360,WC)	Data Privacy Framework, DPA
Automattic Inc.	60 29th Street #343, San Francisco, CA 94110	WordPress Solutions, Gravatar (PL,CP,SB,WC)	Data Privacy Framework, DPA
Calendly LLC	115 East Main Street, Suite	Customer booking system	DPA, EUSCC

	A1B, Buford, GA 30518 / USA	(CB)	
Canny Inc.	831 N Tatnall St, Wilmington, Delaware 19801 / USA	Feedback System (CB)	DPA, EUSCC
Chargebee Inc.	340 South Lemon Avenue Suite 1537 Los Angeles, CA 91789, USA	Billing System (SJ)	Data Privacy Framework, DPA
Civilized Discourse Construction Kit, Inc.	8 The Green Suite #8383 Dover, Delaware 19901, USA	Community Forum (SJ)	DPA, EUSCC
Cloudflare, Inc.	101 Townsend Street, San Francisco, CA 94107, USA	Website Bot Protection (CP,PL,360,SJ,XO,CB,WC)	Data Privacy Framework, DPA
Credly, Inc. (Acclaim)	349 5th Avenue, New York, NY 10016-5019,USA	Education badges management (CP,PL)	DPA, EUSCC
Ecwid Inc.	687 S. Coast Highway 101, Suite 239, Encinitas, CA , 92024, USA	E-Commerce solution provider (CP,PL)	Data Privacy Framework, DPA
Fonticons, Inc. (Font Awesome)	307 S. Main St. Suite 202, Bentonville, AR 72712, USA	Webfonts (CP)	DPA, Data Privacy Framework
Functional Software Inc. (Sentry.io)	45 Fremont Street, 8th Floor, San Francisco, CA 94105 / USA	Application Monitoring- and Error-Tracking (PL,360)	Data Privacy Framework, DPA
G. S. S. Rocha Digital Hardware Tecnologia	Rua João Pais 8, Apto 32, Santo Amaro, São Paulo, SP 04603-039 / Brazil	Support Contractor Brazil (PL,360)	DPA, EUSCC
Gong.io, Inc.	PO Box 190250, San Francisco, CA 94119 / USA	Revenue Intelligence platform (CP,PL,SJ,SB,360, XO,CB,WC)	Data Privacy Framework, DPA, EUSCC
Google Inc.	1600 Amphitheatre Parkway, Mountain View, CA, 94043, USA	Environment and Data Analysis provider (CP,PL,SJ,SB,360, XO)	DPA, EUSCC
Greenmark IT GmbH	Leinstraße 3, 31061 Alfeld (Leine) / Germany	Domain Provider (SJ)	EU, DPA
Help Scout	PMB 78505, PO Box 55071, Boston, MA 02205, USA	Helpdesk (SJ)	DPA, EUSCC
Hetzner Online GmbH	Industriestr. 25, 91710 Gunzenhausen / Germany	Hosting Services (SJ,360)	EU, DPA
HubSpot Inc.	25 First Street, 2nd Floor, Cambridge, MA 02141, USA	CRM and Marketing Software and Services (CP,PL,SJ,360,XO,CB,WC)	DPA, EUSCC
LiveChat, Inc.	One International Place, Suite 1400, Boston, MA, USA	Chat System (CP,PL,360,WC)	DPA, EUSCC
Livestorm SAS	16 rue Cuvier, 69006 Lyon, France	Webinar Management System (CP,PL,SJ,SB,360, XO,CB,WC)	EU, DPA
MaestroQA	33 West 17th Street, Floor 4, New York, NY 10011, USA	SupportQA System (CP,PL,SJ,SB,360,CB, WC)	Data Privacy Framework, DPA
Meetgeek	Calea Vacaresti 203A, Bucharest /& Romania	Meeting Notetaker (SB)	DPA, EUSCC
Microsoft Corporation	One Microsoft Way, Redmond, WA 98052-6399, USA	Environment (Email / Office) and Online Storage provider (CP,PL,SJ,SB,360,XO,CB, WC)	Data Privacy Framework, DPA

Mixpanel, Inc.	Pier 1, Bay 2, The Embarcadero, San Francisco, CA 94111	Analytics Platform (CP,PL,WC, CB)	Data Privacy Framework, DPA
PayPal (Europe) S.à r.l. et Cie, S.C.A.	22-24 Boulevard Royal L-2449 Luxembourg	Payment Processor (SJ,CB,WC)	DPA, EUSCC
Productboard Inc.	333 Bush St., 20th Floor, San Francisco, CA / United States of America	Feature Request System (CP,PL,CB,NO)	Data Privacy Framework, DPA, EUSCC
Realtime Board Inc. (Miro)	201 Spear Street, Suite 1100, San Francisco, CA 94105/ United States of America	Collaboration Tool (PL,CP,XO,WC)	Data Privacy Framework, DPA
Salesforce, Inc.	One Market Street, Suite 300, San Francisco, CA 94105, USA	Customer Relationship Management (CP,PL,WC)	DPA, EUSCC
Slack Technologies, Inc.	500 Howard Street, San Francisco, CA 94105, USA	Internal Messaging Service (CP,PL,SB,XO,CB,WC)	Data Privacy Framework, DPA
SparkLIT Networks Inc. (AdButler)	201 - 1001 Wharf Street, Victoria, BC, Canada	Banner Advertising Provider (XO)	Adequacy Decision, DPA
StayIn, Inc. (Spinach.ai)	812B Knox Ave Nashville, TN 37204-2618 / USA	Meeting Notetaker (CP,PL,SJ,SB,360, XO,CB,WC)	DPA, EUSCC
Stripe, Inc.	354 Oyster Point Boulevard, South San Francisco, California, 94080, USA	Payment Processor (CP,PL,SJ,360)	Data Privacy Framework, DPA
Supabase, Pte. Ltd.	71 Ayer Rajah Crescent, #03-01, Singapore 139951 / Singapore	Backend Infrastructure (NO)	DPA, EUSCC
SurveyMonkey Europe UC	70 Sir John Rogerson's Quay, Dublin 2, D02 R296 / Ireland	Survey and Outreach Tool (PL, CP, CB)	DPA, EUSCC
Talkdesk Inc.	535 Mission Street, 12th Floor, San Francisco, CA, USA	Phone system (CP,PL,360)	DPA, EUSCC
TeamViewer GmbH	Jahnstraße 30, 73037 Göppingen / Germany	Remote Collaboration Tool (CP,PL)	EU, DPA
Typeform	Carrer Bac de Roda, 163, 08018 Barcelona	Contact Form engine (CP,PL,XO,WC)	EU, DPA
UKG Inc.	2250 N. Commerce Parkway, Weston, FL 33326, USA	HR System (CP,PL,XO,SB,360,SJ)	Data Privacy Framework, DPA
Usercentrics GmbH	Sendlinger Str. 7, 80331 München	Consent Management Platform (CP,PL,SJ,SB,360, XO,CB,WC)	EU, DPA
UserVoice, Inc.	234 Fayetteville St, 3rd Floor, Raleigh, NC 27601, USA	Support Helpdesk Provider (PL,360,WC)	DPA, EUSCC
Vimeo LLC	55 West 18th Street, New York, New York 10011, United States of America	Online Video Service (XO)	DPA, EUSCC
Wasabi Technologies LLC	75 Arlington Street, Suite 810, Boston, MA 02116 / USA	Storage Infrastructure Provider (CB)	DPA, EUSCC
Wildbit, LLC	2400 Market Street, Suite 235B, Philadelphia, Pennsylvania 19103, USA	Email Messaging Provider (CP)	DPA, EUSCC

Windcave Limited	Hatfield House Et. Ss 20, 52-54 Stamford Street, London SE1 9LX / UK	Payment processor (CB)	DPA, Adequacy Decision
Wistia, Inc.	120 Brookline Street Cambridge, Massachusetts, 02139, USA	Video Content Management (SJ)	Data Privacy Framework, DPA
Worldpay (UK) Limited	The Walbrook Building, 25 Walbrook, London EC4N 8AF / UK	Payment Provider (PL)	Adequacy Decision, DPA
Yasu Suporte Tecnico em Informatica LTDA	R Santos Dumont, 1559, 85900-010 Toledo / Brazil	Support Contractor Brazil (PL,360)	DPA, EUSCC
Zapier, Inc.	548 Market St. #62411, San Francisco, CA 94104-5401, USA	Automation (SJ)	Data Privacy Framework, DPA
Zendesk, Inc.	1019 Market Street, San Francisco, CA, USA	Support ticketing system (CP,PL,SJ,SB,360,CB, WC)	Data Privacy Framework, DPA
Zoom Communications Inc.	55 Almaden Boulevard, 6th Floor, San Jose, California, 95113 / USA	Customer video calls (CB)	DPA, EUSCC
AI Subprocessors used per Product			
Anthropic / Claude	Anthropic, Inc. / Anthropic, PBC, 548 Market Street, San Francisco, CA 94104, USA	LLM Provider (NO)	DPA, EUSCC
Google / Gemini / Nano Banana	Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA	LLM Provider (NO, SJ)	Data Privacy Framework, DPA
OpenAI / ChatGPT	OpenAI, Inc. / OpenAI, L.L.C., 1455 3rd Street, San Francisco, CA 94158, USA	LLM Provider (CP, PL, SJ, XO, SB)	DPA, EUSCC

Utilizing Products: cPanel (CP), Plesk (PL), Sitejet (SJ), XOVI (XO), SocialBee (SB), 360 Monitoring (360), Comet Backup (CB), WebPros Cloud (WC), Nova (NO).

At least 10 days before a WebPros entity authorizes and permits any new Subprocessor to access data on its behalf, WebPros will update this list. Customers, who signed up for the receipt of change notices will be informed of changes via email, accordingly. If the Data Controller does not approve such new Subprocessor, then without prejudice to any termination rights under the Base Agreement and subject to the applicable terms and conditions, the Data Controller shall have the right to either reasonably demand an exclusion of the rejected Subprocessor from related processing activities, terminate its Instruction to process data in writing or reject a specific form of data processing in writing towards the Data Processor in order to avoid processing by such new Subprocessor.